

## Migrate email on mobile phone, mac, ....

Since there are too many different devices, languages, versions out there, We cannot make tutorial for each of time. But the principle is the same:

由于设备、语言和版本种类繁多，我们无法为每个版本都制作教程。  
但原理是一样的：

1. Find out **Incoming** Mail Server settings, change server name to `h12.hksx.com`.
2. Change the username to your email address if necessary. (it should be same as before)
3. Change the password to new one. (password is complicated, use copy-and-paste, do not type)
4. Find out **Outgoing** Mail Sever name, repeat the above steps.
5. **Every device have both Incoming and Outgoing mail servers settings, no exception. You must change in both places.**
6. Try send an email to yourself.
7. If successful, it is done.
8. If not successful, try change the POP3/IMAP/SMTP connection method to one of the followings:
  1. 查找接收邮件服务器设置，将服务器名称更改为 `h12.hksx.com`.
  2. 如需要，请把用户名更改为您的电子邮件地址。（用户名应与之前的用户名相同，不用改）
  3. 更改密码。（密码比较复杂，请使用复制粘贴，不要手动输入）
  4. 查找发送邮件服务器名称，重复以上步骤。
  5. **每台设备都有接收和发送邮件服务器两处设置，无一例外。您必须在两处都更改。**
  6. 试试发送一封邮件给自己。
  7. 如果成功，则表示操作完成。
  8. 如果不成功，请尝试将 POP3/IMAP/SMTP 连接方式更改为以下任一方式：

### Incoming mail server 内送邮件服务器

- server name 服务器名称: `h12.hksx.com`
- POP3 use port 110 (No-SSL) or 995 (SSL)
- IMAP use port 143 (No-SSL) or 993 (SSL)

### Outgoing mail server 外寄邮件服务器

- server name 服务器名称: `h12.hksx.com`
- port 465 (SSL)
- port 587 (STARTTLS)
- port 25 (No SSL)

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