

How to setup my phone email?

- There are too many kinds of phones. I cannot see your phones. You must do it yourself.
- If you use Iphone, please read this [how_to_setup_email_on_iphone](#)
- No matter which phone, the principle is the same
- **you must change BOTH "Incoming Mail Server" and "Outgoing Mail Server"**
- Find the "Incoming Mail Server", change it to h12.hksx.com
 - Input your email address and password.
 - No need to change settings like Port or SSL, use the default.
- Find the "Outgoing Mail Server", change it to h12.hksx.com
 - Input your email address and password.
 - No need to change settings like Port or SSL, use the default.
- Try to send yourself an email. If you can receive it, it is done.

Common problems

- Please do NOT ask me where is your Email Setting page, every phone is different. I cannot answer you.
- If connection failed, and you were asked to input password. It means your password is wrong.
 - Please try [login to WebMail](#), to make sure your password is correct.
- If connection failed, and you were *not* asked to input password. It means your phone cannot connect to the server.
 - Please try to change [connection method](#)
- You can also use one of below methods to read email on phone:
 - [how_to_open_webmail_on_mobile_phone](#)
 - [how_to_connect_my_email_account_to_google_mail](#)

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