

## How to setup email 如何设置电邮

- There are too many kinds of phones. We cannot see it. You must do it yourself.
- If you use Iphone, please read this [how\\_to\\_setup\\_email\\_on\\_iphone](#)
- No matter which phone, the principle is the same
- **you must change BOTH "Incoming Mail Server" and "Outgoing Mail Server"**
- Find the "Incoming Mail Server", change it to h12.hksx.com
  - Input your email address and password.
  - No need to change settings like Port or SSL, use the default.
- Find the "Outgoing Mail Server", change it to h12.hksx.com
  - Input your email address and password.
  - No need to change settings like Port or SSL, use the default.
- Try to send yourself an email. If you can receive it, it is done.
- 手机种类太多了，我们看又看不到，你必须自己动手
- 如果您使用苹果iPhone请看 [how\\_to\\_setup\\_email\\_on\\_iphone](#)

## Common problems

- Please do NOT ask me where is your Email Setting page, every phone is different. I cannot answer you.
- If connection failed, and you were asked to input password. Please try [login to WebMail](#), just to make sure your password is correct.
- If connection failed, and you were not asked to input password. Please try to change [connection method](#)
- You can also use one of below methods to read email on phone:
  - [how\\_to\\_open\\_webmail\\_on\\_mobile\\_phone](#)
  - [how\\_to\\_connect\\_my\\_email\\_account\\_to\\_google\\_mail](#)

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Last update: **2025/09/08 07:05**

