

## What is the email attachment size limit?

- Simple answer is **100MB** (Text + Attachments).
- But there are other limits that could prevent you to send large message.
- If you need a quick solution, use our Webmail to send attachment up to 100MB.

### Outlook limit

- Outlook's default limit is 20MB. (older version could have lower limit)
- You can follow this guide <https://is.gd/uPZZcu> to increase the limit, but **we do not recommended changing system default settings** because this can cause other problems.
- Other email clients, such as Android/iPhone/Thunderbird/Foxmail also have their own limit.

### SXL mail server limit

- Our email server's limit is 100MB. This cannot be changed.
- You can send this large message only via our WebMail when the recipient is also on our mail server.

### Recipient's limit

- Different company have different limits. Below are limits of some big email provider:

Gmail	25MB
Outlook.com	20MB
Yahoo Mail	25MB
Most business	5-15MB

- Reference: <https://cdn.sxl.net/25/251746818998.jpg>

## How to send large attachments to my receivers?

There are several methods.

1. Upload your file to your personal Google Drive or Microsoft OneDrive, and then share the link. (This is the recommended solution)

- How to share file on Onedrive: <https://is.gd/jqFSFX> or <https://youtu.be/Z6qpWTI5IRI>
- How to share file on Google Drive: <https://is.gd/ZLyIjO> or <https://youtu.be/ElabHPB3Urw>

2. Use a public [send big files for free](#) service.

- If you are sending confidential documents via any of them. Please ZIP the file with a password first.

3. If you often need to send large files, such as product catalogues, SXL can offer a web application (for a fee) for this function.

## Technical

- Mail servers only care about a message's total size (content + attachments + overheads). The actual attachment size limit is roughly 98% of the above mentioned size.

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