## What is the email attachment size limit?

- Simple answer is **100MB** (Text + Attachments).
- But there are other limits that could prevent you to send large message.

#### **Outlook limit**

- Outlook's send limit is 20MB.
- You can follow this guide https://is.gd/uPZZcu to increase the limit.
  We do not recommended to change system default settings
- Other email clients, such as Android/iPhone/Thunderbird may also have their limit.

### SXL mail server limit

- On SXL's email server, the limit is 100MB. This cannot be increased or decreased.
- You can send this large message only via our WebMail when the recipient is also using our mail server.

### **Recipient's limit**

• Different company have different limits. Below are limits of some big companies:

Outlook.com20MBYahoo Mail25MBMost large companies5-15MB	Gmail	25MB
	Outlook.com	20MB
Most large companies 5-15MB	Yahoo Mail	25MB
	Most large companies	5-15MB

• Reference: https://cdn.sxl.net/25/251746818998.jpg

## How to send large attachments to my receivers?

There are several methods.

1. Upload your file to your personal Google Drive or Microsoft OneDrive, and then share the link. (This is the recommended solution)

- How to share file on Onedrive: https://is.gd/jqFSFX or https://youtu.be/Z6qpwTI5IRI
- How to share file on Google Drive: https://is.gd/ZLyljO or https://youtu.be/ElabHPB3Urw

2. Use a public free send big file service.

• If you are sending confidential documents via these service. Please ZIP the file with a password first.

3. If you often need to send large files, such as product catalogues, SXL can offer a web application (for a fee) for this function.

# Technical

• All mail server only care about a message's total size (content + attachments + overheads). The actual attachment size limit is roughtly 98% of the above mentioned size.

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