

What is the email attachment size limit?

- Simple answer is **100MB** (Text + Attachments).
- But there are other limits that could prevent you to send large message.

Outlook limit

- Outlook's send limit is 20MB.
- You can follow this guide <https://is.gd/uPZZcu> to increase the limit.
 - We do not recommended to change system default settings
- Other email clients, such as Android/iPhone/Thunderbird may also have their limit.

SXL mail server limit

- On SXL's email server, the limit is 100MB. This cannot be increased or decreased.
- You can send this large message only via our WebMail when the recipient is also using our mail server.

Recipient's limit

- Different company have different limits. Below are limits of some big companies:

Gmail	25MB
Outlook.com	20MB
Yahoo Mail	25MB
Most large companies	5-15MB

- Reference: <https://cdn.sxl.net/25/251746818998.jpg>

How to send large attachments to my receivers?

There are several methods.

1. Upload your file to your personal Google Drive or Microsoft OneDrive, and then share the link. (This is the recommended solution)

- How to share file on Onedrive: <https://is.gd/jqFSFX> or <https://youtu.be/Z6qpwtI5IRI>
- How to share file on Google Drive: <https://is.gd/ZLyIjO> or <https://youtu.be/ElabHPB3Urw>

2. If you often need to send large files, such as product catalogues, SXL can offer a web application (for a fee) for this function.

Technical

- All mail server only care about a message's total size (content + attachments + overheads). The actual attachment size limit is roughly 98% of the above mentioned size.

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