What is the email attachment size limit?

- Simple answer is **100MB** (Text + Attachments).
- But there are other limits that could prevent you to send large message.
- If you need a quick solution, use our Webmail to send attachment up to 100MB.

Outlook limit

- Outlook's default limit is 20MB (older version could have lower limit).
- You can follow this guide https://is.gd/uPZZcu to increase the limit, but we do not recommended changing system default settings because this can cause other problems.
- Other email clients, such as Android/iPhone/Thunderbird/Foxmail also have their own limit.

SXL mail server limit

- Our email server's limit is 100MB. This cannot be changed.
- You can test send this large message size via our WebMail to a recipient is also on our mail server.

Recipient's limit

• Different company have different limits. Below are limits of some big email provider:

Gmail	25MB
Outlook.com	20MB
Yahoo Mail	25MB
Most business	5 - 15ME

Reference: https://cdn.sxl.net/25/251746818998.jpg

How to send large email attachment?

There are several methods.

- 1. Upload your file to your personal Google Drive or Microsoft OneDrive, and then share the link. (This is the recommended solution)
 - How to share file on Onedrive: https://is.gd/jqFSFX or https://youtu.be/Z6qpwTI5IRI
 - How to share file on Google Drive: https://is.gd/ZLyljO or https://youtu.be/ElabHPB3Urw
- 2. Use a public send big files for free service.
 - If you are sending confidential documents via any of them. Please ZIP the file with a password first.
- 3. If you often need to send large files, such as product catalogues, SXL can offer a web application (for a fee) for this function.

Technical

• Mail servers only care about a message's total size (content + attachments + overheads). The actual attachment size limit is roughtly 98% of the above mentioned size.

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