

# Migrate Outlook accounts to new email server

## Outlook setup

- If you don't know how to change, please download Rustdesk or Anydesk, I can remotely help you.



**\* IMPORTANT!!! \***

If existing account is IMAP type. DO NOT simply change the server name and password, you will lost all existing emails.  
You must export existing emails, change the IMAP account, and then import the emails again.

- If existing account is IMAP type, please read: [Migrate Outlook IMAP accounts to new email server](#)
- If existing account is POP3 type, you just need to change the server name, password. All your existing emails will remains there.
  - New server name is `h12.hksx.com`
  - New password has been sent to your company manager/administrator
- See » [h12\\_mail\\_server\\_connection\\_methods](#)

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