

Migrate Outlook accounts to new email server

Outlook setup 自己設置Outlook

- 不懂的請下載Rustdesk或Anydesk, 我可以遠程幫助你.
- If you don't know how to change, please download Rustdesk or Anydesk, I can remotely help you.



*** 重要!!! ***

在Outlook裡, 如果之前賬號是IMAP類型, 不是改了服務器名稱和密碼就可以 (這樣會損失所有已下載郵件).

要先把旧邮件汇出成PST备份, 添加一個新賬號, 然後把PST备份汇入新賬號裡.

*** IMPORTANT!!! ***

In Outlook, If existing account is IMAP type. DO NOT simply change the server name and password, you will lost all existing emails.

You must export existing emails to a PST backup. Add the new IMAP account, and then import the backup files again.

- 如果之前賬號是IMAP類型 請看: [Migrate Outlook IMAP accounts to new email server](#)
- If existing account is IMAP type, please read: [Migrate Outlook IMAP accounts to new email server](#)
- If existing account is POP3 type, you just need to change the server name, password and connection method. All your existing emails will remains there.
- 如之前的賬號是POP類型, 只需要更改服务器名称, 密码 和 连接方式. 原本就有的邮件不会丢失.

h12 email server connection methods

- H12 is our main mail server, this server support the following connection method.

WebMail

- Open <https://sxl.net/app> > click on WebMail, login with your email address and password

Incoming Mail Server

- Read this first » [What are POP3 and IMAP, Which one should I use](#)

POP

- server name: h12.hksx.com
- port: 995 SSL/TLS « **Try this first**
- port: 110 No-SSL

IMAP

- server name: h12.hksx.com
- port: 993 SSL/TLS
- port: 143 No-SSL

Outgoing mail server

SMTP

- server name: h12.hksx.com

- port 465 SSL/TLS « **Try this first**
- port 587 STARTTLS or No-SSL « second choice
- port 25 STARTTLS or No-SSL
- port 2525 STARTTLS or No-SSL

Common Problems

- Before setup, please try to login WebMail once, to make sure your email address and password are correct!
- If connection failed, but it ask for password, it means your password is wrong.
- If connection failed, but it does not ask for password, it means it is a connection problem, please try other connection methods (SSL/STARTTLS/No-SSL, etc)

Why are there so many connection methods? Which one should I use?

- Most people should try the SSL/TLS connection first. This method should work for 99% of modern devices.
- Some country/state/company firewall blocked one or the other ports. Some software/device/versions has bug in one or the other connection methods. That's why people invented different workaround methods. Please try other methods if SSL does not work for you.

2025/05/07 08:07 · derek

From:
<http://wiki.sxl.net/> - wiki

Permanent link:
http://wiki.sxl.net/migrate_outlook_accounts_to_new_email_server?rev=1746743236

Last update: **2025/05/08 22:27**

