

How to setup my phone email?

- There are too many kinds of phones. I cannot remotely control your phone to help you.
- But the principle is the same
- First, open the setting page of email.
- **you must change BOTH "Incoming Mail Server" and "Outgoing Mail Server"**
- Find the "Incoming Mail Server", change it to h12.hksx.com
 - Input your email address and password.
 - No need to change settings like Port or SSL, use the default.
- Find the "Outgoing Mail Server", change it to h12.hksx.com
 - Input your email address and password.
 - No need to change settings like Port or SSL, use the default.
- Try to send yourself an email. If you can receive it, it is done.

Common problems

- Please do NOT ask me where is your Email Setting page, every phone is different. I cannot answer you.
- If connection failed, and you were asked to input password. Please try [login to WebMail](#), just to make sure your password is correct.
- If connection failed, and you were not asked to input password. Please try to change [connection method](#)
- if you use iPhone, please read this [How to setup email on iPhone](#)
- You can always use this method: [How to open WebMail on mobile phone](#)

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